



# OCEAN OPTICS LIMITED WARRANTY

The Ocean Optics warranty remains in effect for the specified period from the date of purchase from Ocean Optics.



## WHO IS PROTECTED BY THIS WARRANTY

This Ocean Optics warranty protects the original owner only and is non-transferable to subsequent owners. Eligible items that are manufactured by Ocean Optics and purchased from Ocean Optics or one of its authorized worldwide distributors are covered as detailed below. A copy of the original, dated bill of sale must be presented whenever warranty service is required.

## WHAT IS COVERED BY THIS WARRANTY

Except where specified below, the Ocean Optics warranty covers single spectrometer units, light sources, sampling accessories, fibers and probes from defects in material and workmanship. The Ocean Optics warranty also covers the cost of shipping in and out on returned merchandise. Unless otherwise stated, all OEM products have a one year warranty.

## SCOPE OF WARRANTY COVERAGE

- Spectrometers, Light Sources and Sampling Accessories are covered for manufacturing defects for three (3) years from the date of purchase from Ocean Optics.
- STS Spectrometers and STS Developers Kit are covered for manufacturing defects for twelve (12) months from the date of purchase from Ocean Optics.
- Fibers and Probes are covered for manufacturing defects for twelve (12) months from the date of purchase from Ocean Optics.\*
- Repairs and Upgrades are covered for manufacturing defects for six (6) months from the date of purchase from Ocean Optics.



***\*Please check all fiber assemblies and probes when you receive them. All optical fibers, patch cords and probes must be checked for breakage by the customer when received. We cannot honor claims for breakage after two weeks of customer receipt.***

This comprehensive warranty guarantees you of the highest level of craftsmanship and reliability for years to come. The Ocean Optics 3-Year Warranty applies to Ocean Optics equipment (excluding OEM configurations) purchased on or after July 1, 2010. Unless otherwise stated, all OEM products have a one year warranty. The warranty covers parts and labor needed to repair manufacturing defects that occur during the warranty period. This Ocean Optics warranty protects the original owner only and is nontransferable to subsequent owners.

### **PRODUCTS NOT COVERED BY THIS WARRANTY**

Normal wear, scratching and cosmetic damage not affecting the performance, bulbs, batteries, consumables and vendor items are not covered by this Ocean Optics Limited Warranty. In the case of vendor items, the manufacturer's warranty terms are in force and vary from product to product. Please contact Ocean Optics for more details on vendor or resold products or any other exclusion.

### **CAUSES NOT COVERED BY THIS WARRANTY**

These causes are not covered by this warranty: Damage caused by accident, misuse -- such as using an incorrect power supply or power current -- abuse, product modification or neglect; damage occurring during shipment (which typically would be covered under the shipper's common carrier insurance); damage resulting from the performance of repairs by someone not authorized by Ocean Optics to provide repairs; damage caused by installation of parts that do not conform to Ocean Optics specifications; units not used for their intended purpose; and any claims made based on misrepresentations of the seller and costs associated with installation of the unit. Please make sure you are familiar with the instrument or product prior to use and contact us with any questions.

Ocean Optics' liability is limited to the repair or the replacement, at our option, of any defective item and shall not include incidental or consequential damages whatsoever. Ocean Optics reserves the right to replace a discontinued model with a functionally comparable model.

### **TO OBTAIN WARRANTY SERVICES:**

If you require warranty service, please contact the Customer Service Department of Ocean Optics at +1-727-733-2447 for information on returning the defective unit and obtaining service.



**PLEASE DO NOT RETURN ANY ITEM TO OCEAN OPTICS WITHOUT PRIOR AUTHORIZATION FROM CUSTOMER SERVICE.**

Correspondence on warranty matters should be directed to: **Ocean Optics Customer Service, 8060 Bryan Dairy Road, Largo, FL 33777, USA.** Outside the U.S., please contact your regional office or distributor.

